Job Description

Job Title: QA Engineer   **Location: Office based**

Department: Development   **Position Reports To: Development Team Lead**

Company Overview

Gigaclear is a fast growing, game changing builder and provider of pure fibre broadband services to residential customers and businesses in England. We have an ambition to make a significant difference to the broadband landscape in rural England and improve our customers lives through the provision of world class broadband services.

Development Team

The core aim of the Development Team is to provide departments across the business with the software they need to work as effectively as possible. Improving user satisfaction and reliability of our software is critical if we want to achieve our business objectives.

We are at the forefront of what we do, and we are working on ground-breaking projects. This means innovation, automating manual tasks or exploiting cutting edge technology to deliver value back to the business like the Lidar vehicle we have harvesting 3D geospatial data around the country or the use of AWS Cloud infrastructure to deploy our projects.

We value Agile and work closely as cross-functional teams to rapidly deliver quality software with clear business value and we like to have fun along the way.

Purpose of the job

As a QA Engineer, you will play a vital role in improving the quality of software produced by the development team. Working closely with developers, the QA Engineer will ensure the delivery of high quality, fits-for purpose software.

Key Accountability & Responsibilities

- Work with developers, Product Owner and (where appropriate) business stakeholders to validate Acceptance Criteria.
- Assist in Test planning and Test strategy activities.
- Hands on testing, ensuring completeness against Acceptance Criteria.

- Manage bug tracking, and work with the wider technology team to correctly assign and prioritise bugs.
- Documents and analyse test results, make recommendations to improve overall quality.
- Work closely with developers to test as we code.
- Clear communication with rest of team.
- Clearly report on quality of each release.
- Ensure quality of team documentation.

Knowledge & Skills

- Required
  - Experience of hands-on testing
  - Knowledge of all the different facets of QA, including functionality, usability, load and integration testing and client/user acceptance testing.
  - Experience with Manual and Automation testing for software systems
  - Working in Agile, CI, environment
  - Helping in the replication of complex bugs
  - Solid understanding of QA practices and deliverables
  - Comfortable taking on challenges and being an authority
- Nice to have
  - ISEB/ISTQB Certified
  - Experience testing RESTful APIs and good understanding about how they work.
  - Defect and issue tracking management with tools such as JIRA

Qualifications & Accreditations

Degree level of education or equivalent experience.

Our Values
Find a way - we will work together to deliver market-leading solutions and provide customer service excellence to our communities

Do the right thing - we always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues

Be committed - we are all accountable for our actions and work relentlessly with our many customers to deliver on our promises

Keep it simple - we take potentially complex and confusing information and we make it easy for everyone to understand

This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to the duties which may be varied (after discussion), subject to the needs of the business and in keeping with the general profile of the role.