

Job Description

Job Title: Graduate Systems Engineer

Location: Office Based

Department: Development

Position Reports To: Head of Development

Company Overview

Gigaclear is a fast growing, game changing builder and provider of pure fibre broadband services to residential customers and businesses in England. We have an ambition to make a significant difference to the broadband landscape in rural England and improve our customers lives through the provision of world class broadband services.

Software Development

The Software Development team at Gigaclear has a clear purpose – to enable departments across the business to work as effectively as possible. In some cases, this means automating tasks that would otherwise be done manually – deciding where we should bury our cables, for example. In other cases, it's exploiting cutting edge technology to deliver value back to the business – like the Lidar vehicle we currently have harvesting 3D geospatial data around the country. Sometimes, it's providing the tools to give our customers the best possible service – from customer care tools to billing and CRM. The work we do is varied, but it all helps Gigaclear maintain clear competitive advantage in the industry.

The Software Development team is relatively new in the business, but we've already formed a close-knit, talented and motivated team. We are fortunate to have the chance to do things the right way – build greenfield systems on a blank canvas, the way they ought to be built. We value Agile and work closely as cross-functional teams to rapidly deliver quality software with clear business value. And we like to have fun along the way.

Purpose of the job

As the Graduate Systems Engineer, you will have an opportunity to develop into an expert on our network and provisioning systems and will be an integral part of Gigaclear's team, providing critical systems support. We will support you in fulfilling your potential, and you will benefit from training and development from our experienced and expert engineers.

Key Accountability & Responsibilities

To safeguard our ambitious growth plans, we are looking to insource our capability around our critical networks, provisioning, CRM and inhouse systems.

You will work closely with our Product Owner and the technical members of the team, adding new features, improving performance and making our systems more resilient.

Day to day, the Junior Systems Engineering will be working closely with the Product Owner and other technical members of the team, both local and remote, improving our internal systems. Sometimes this will be adding new features and sometimes just improving performance or making the system more resilient. They will be supported by more experienced members of the team and offered formal training when appropriate.

Knowledge & Skills

To be successful you will:

- Be a Graduate in an IT/ Networking / Computing related discipline
- Have skills in programming, software development / engineering skills (.NET, C# is desirable but not essential)
- Have an understanding of DHCP / DNS and ideally Linux Administration.

Our successful candidate will have the core raw skills and the willingness and capability to learn.

Qualifications & Accreditations

Degree level of education in a Computing / IT / Networks discipline

Our Values

- We are effective and passionate in what we do
- We are speedy and responsive to colleagues and customers
- We are clear and open with all
- We deliver a transformational experience
- We are in a shared endeavour and will succeed together

This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to the duties which may be varied (after discussion), subject to the needs of the business and in keeping with the general profile of the role.