

GENERAL MANAGER

Join the brand that is transforming rural areas with ultrafast full fibre broadband. We're the team where talented people are encouraged to thrive and enhance their career.

Powered by brilliant people with bright ideas, we want to hear yours. Our success is driven by your creativity, collaboration and commitment.

You are ambitious, an expert in your field with the tenacity to succeed. You will be able to demonstrate the essential criteria whilst bringing your own passion and ideas. Some of the key skills you will possess are:

The General Manager will be accountable, and have ownership, for the full lifecycle of the network build programmes which deliver fibre to the premise's infrastructure within their region. You are responsible for commercial relationships and have overall profit & loss responsibility regionally. Working in line with Head Office central support to ensure compliance levels across your region, key accountabilities include:

- Ensures the end to end delivery of all projects (commercial and/or BDUK) are delivered safely, on time, within cost and to a high-quality standard.
- Manages the customer and local government relationships to ensure a strong brand impression of Gigaclear.
- Responsible for leading a team to design a robust, stable and buildable network.
- Responsible for leading the Network Access team that ensures the builds are gaining necessary agreements and permission in a logical sequence. Minimising impact on local community and optimising cost base. Includes, but not limited, to wayleaves, SEDs and other commercial agreements.
- Support Gigaclear's growth strategy by taking responsibility for identifying and recognising network extension opportunities for individuals, communities and other commercial partners.
- Leading the team to ensure installs are achieved within required SLAs, to the right standard.
- Accountable for ensuring stable, suitable and effective management of the supply chain to deliver our commitments.
- Develop strong project management and programme management within the regional team.

You share our values. They make us who we are:

- **Find a way:** Always working together to deliver market-leading solutions and provide customer service excellence to our communities
- **Be committed:** We are all accountable for our actions and work relentlessly with our many customers to deliver on our promises
- **Do the right thing:** We always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues
- **Keep it simple:** In an industry of complexity and confusion, we make things easy for everyone to understand

Culture & benefits:

We empower people to do what they do best; fast. We want you to bring you, so we don't 'fence' anyone in to a single way of working. You will get the latest news through our staff magazine, Gigabites, and monthly company updates (food can play a major part in this!). You are living and breathing our values, so your colleagues may nominate you for our Star of the Month award. If you win you get an extra day's



holiday. Like us, you probably like to get a bit social too. We have a weekly running club, Gigaclear FC plus two company socials a year, and more.

On top of this we offer great benefits such as, Study Support, Income Protection, Life Assurance, Pension and 25 days holiday (plus bank holidays).