

Job Description

Job Title: Deployment Manager

Location: Home based

Department: Delivery

Position Reports To: Project Director

Company Overview

Gigaclear is a fast-growing, game changing fibre provider making a significant difference to the broadband landscape in rural England, fast-making broadband the fourth utility. We have grown from 30 to 200+ employees over the last 2 years and we have plans to double in size again in the next 12-18 months. We are a transparent bunch where initiative and hard-work is rewarded with development and progression opportunities.

Role

Reporting to the Project Director, the Deployment Manager will control the delivery of multiple FTTP networks via the NEC3 Term Service Contract and Tier1 Contractors.

The Deployment Manager will be the single point of contact for the Tier 1 Contractor and will ensure that projects are delivered on time, to quality and to cost. The Deployment Manager will assume the NEC3 role of "Service Manager" taking responsibility for; issuing Task Orders, managing Early Warnings, Compensation Events, Change Requests, managing Quotations and Plans. You will be responsible for delivering FTTP networks within the framework of BDUK funded contracts.

Key Responsibilities

- SPOC to Tier 1 Contractors.
- SPOC to Gigaclear FTTP Designers.
- NEC3 Contact Management – Service Manager
 - Early Warnings
 - Task Orders
 - Compensation Events
 - Instructions and Change Decisions
 - Quotations
 - Design Submissions
 - Manage Contractors Plans
 - Payment
- Cost, time and Quality control management.
- Stakeholder management.

- Change control.
- KPI reporting.
- Delivery forecast & reporting.
- Tracking Deliverables.
- Contractor Performance Management.
- Delivering networks to the time constraints of BDUK funded contracts.

Knowledge & Skills

- Delivery Management.
- Contractor Performance Management.
- FTTP Network Deployment.
- NRSWA.
- NEC3 Term Service Contract management.
- BDUK contract management.
- Project/Delivery Management.
- Planning and Scheduling.
- Cost Control.
- Risk & Issues Management
- Scheduling
- Ability to liaise with various stakeholders.
- Reporting via dashboards and keeping to KPIs.
- Critical thinking and problem solving.
- Planning and organising.
- Decision-making.
- Communication skills.
- Delegation.
- Team work.
- Negotiation.
- Conflict management.
- Adaptability.
- Stress tolerance.

Experience & Qualifications

The right candidate will need experience in the following:

- Network deployment through NEC3 Term Service Contracts.
- Strong Project/Delivery Management background.
- Good understanding of fibre based telecommunications including FTTP.
- Background in Civils digs including an understanding of noticing, trenching and reinstatement works.
- Experienced in the co-ordination of Tier1 Contractors.
- Working with local council authorities.
- BDUK contract delivery.

Additionally, we are looking for someone with degree level education and seven years or more experience in project management/ network deployment.