

Job Description

Job Title: Delivery Manager

Location: Home Based

Department: Delivery

Position Reports To: Deployment Manager

Company Overview

Gigaclear is a high growth company delivering fibre-optic broadband to underserved rural communities in England. Started in 2010, the company is expanding rapidly across England. With head offices based in Abingdon, Oxfordshire and a significant proportion of staff based in the field Gigaclear currently has over 250 employees and is pursuing ambitious growth plans.

Purpose of the job

Reporting to the Deployment Manager, the Delivery Manager is responsible for the timely delivery of FTTH network builds in rural areas. The Delivery Manager will control multiple teams of subcontractors, in order to deliver ultrafast broadband to residents in the UK. The Delivery Manager will also be responsible for co-ordinating work alongside in-house Civils to ensure H&S and Quality standards are met.

Key Accountability & Responsibilities

- On-site Delivery Management of FTTH networks and Civils works
- Coordination of subcontractors and splicing teams
- Aid the Deployment Manager with on-site cost, time and quality control management
- Local authority stakeholder management
- Liaising with landowners to support with wayleave agreements
- Resolve on-site customer issues
- Resolve Deployment Manager queries
- Reporting of network delivery KPIs
- Ensure on-site stock levels are adequate – re-order where necessary
- On site Management of subcontractors
- Ensure dig teams adhere to statutory legislation
- Walk the route with civils teams to understand network build
- On-site H&S and Quality
- Liaise with Highways authorities
- Responsible for build quality issues raised by the Streetwork's team

Knowledge & Skills

- Delivery Management
 - Delivering to pre-defined project schedules
 - Subcontractor management in the field (both Civils and Fibre)
 - Good understanding of wayleaves
 - Measuring build progress
 - Resolving on-site issues
 - Customer issue management
 - Local authority stakeholder management
- Civils
 - Civils Supervision
 - Civils auditing
 - NRSWA (all modules)
 - Noticing, Permits and Road Closures
 - Record Measures
 - Awareness of Traffic Management setup as required by the red book
 - Core Testing & Trial Holes
 - Understand and interpret risk assessments & method statements
 - Have an awareness of Construction Design Management Regulations

Qualifications & Accreditations

The right candidate will need experience in the following:

- Strong delivery management background
- Strong network build management background
- Good understanding of fibre-based telecommunications – FTTH, FTTx
- Background in Civils digs including the management of noticing, trenching and reinstatement works
- Working with local council authorities

The right candidate would also have NRSWA accreditation (all modules)

Our Values

- We are effective and passionate in what we do
- We are speedy and responsive to colleagues and customers
- We are clear and open with all
- We deliver a transformational experience
- We are in a shared endeavour and will succeed together

This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to the duties which may be varied (after discussion), subject to the needs of the business and in keeping with the general profile of the role.